



THE CITIZEN CO-OPERATIVE BANK LTD.

Vasco-Da-Gama, Goa

39th



2021-2022

The Citizen Co-operative Bank Limited

Regd. & H. O.: Lakshdeep Apartments,
Vasco-da-Gama, Goa-403 802.

Ph.: 2511033 / 2519290

Email : ho@citizenbankgoa.com Website: www.citizenbankgoa.com

BOARD OF DIRECTORS

Chairman	Dr. Ravindra V. Parulekar	(Medical Practitioner)
Vice Chairman	Shri Madhav N. Kamat	(Engineer)
Directors	Shri Mohan S. Dicholkar	(Retd. Shipping Executive)
	Capt. Bruno V. D'Souza	(Retd. Company Executive)
	Shri Chandrakant K. Gawas	(Businessman)
	Shri Pundalik Vasudev Nayak	(Businessman)
	Shri Sandeep Sood	(Businessman)
	Smt. Nilima Madhav Kamat	(Businesswoman)
	Shri Jagdish Yadu Durbhatkar	(Businessman)
	Shri Sunil Loran	(Advocate)
	Dr. Premanand D. Ajgaonkar	(Medical Practitioner)

Shri Sadashiv Phadte
(Dy. Chief Executive Officer)

BRANCHES

- 1) Vasco-da-Gama Branch:**
Lakshdeep Apartments,
Near Damodar Temple,
Vasco-da-Gama, Goa.
Ph.: 2512745
email :vasco@citizenbankgoa.com
- 2) Aquem Baixo Branch:**
Kurtarkar Modern Homes,
Rawanfond, P.O. Navelim,
Goa.
Ph.: 2765117
email :aquem@citizenbankgoa.com
- 3) Canacona Branch :**
Mangalvan Complex,
Chaudi, Canacona, Goa.
Ph.: 2643914
email :canacona@citizenbankgoa.com
- 4) Margao Branch :**
Dalal Commercial Complex,
Opp. Hari Mandir, Margao, Goa.
Ph.: 2704479
email :margao@citizenbankgoa.com
- 5) Panaji Branch:**
Srirang Mansion,
Dr. A.B. Road, Panaji, Goa.
Ph.: 2425602/603
email :panaji@citizenbankgoa.com
- 6) Ponda Branch :**
Akashdarshan,
Kaziwaddo, Ponda, Goa.
Ph.: 2318841
email :ponda@citizenbankgoa.com

The Citizen Co-operative Bank Limited

Regd. & H. O.: Lakshdeep Apartments,

Vasco-da-Gama, Goa-403 802.

Ph.: 2511033 / 2519290

Email : ho@citizenbankgoa.com

Website: www.citizenbankgoa.com

NOTICE TO MEMBERS

Thirty Ninth Annual General Body Meeting

Notice is hereby given that the Thirty Ninth Annual General Body Meeting of the members of The Citizen Co-operative Bank Ltd., will be held on Saturday, the 24th September 2022 at 3.30 p.m. in the Bank's premises at Lakshadeep Apts. Near Shree Damodar Temple, Vasco-da-Gama, to transact the following business:

1. To read and confirm minutes of the last Annual General Body meeting held on 25th September 2021.
2. To consider and adopt the Annual Report and Audited Statement of Accounts for the year ended 31.03.2022.
3. To approve expenses incurred in excess of budget during the year ended 31.03.2022.
4. To consider the Statutory Auditors Report and the Rectification Report for the year 2021-22.
5. To approve the revised budget for the year 2022-23 and budget for 2023-24.
6. To appoint Concurrent Auditors for the Financial year 2023-24.
7. To consider the appointment of Statutory Auditors of the Bank for the FY 2022-23.
8. To transact any other business with the permission of the Chair.

By Order of the Board of Directors

sd/-

(SADASHIV PHADTE)

Dy. Chief Executive Officer

Vasco-da-Gama

Date: 7th September 2022

Note :

1. If there is no quorum within half an hour after the appointed time, the Meeting shall stand adjourned to 4.00 p.m. on the same day and the agenda of the meeting will be transacted at the said venue irrespective of the rule of quorum in terms of byelaw No. 24.
2. Every Firm or Company which is the member of the Bank is required to inform the Bank the name of its representative attending the meeting by way of resolution.
3. Members are requested to collect their copies of Annual Report including interalia Statement of Accounts and Meeting Agenda from the Head Office or Branches of the Bank. Members may also refer to Bank's website 'www.citizenbankgoa.com' for the above documents.
4. If any suggestions are to be made or clarification required in respect of Annual Report, the same be sent in writing to the Bank upto 19th September 2022.
5. Members attending the meeting must wear face mask, maintain safe social distance and follow the COVID-19 SOP prescribed by the Government Authorities.

CHAIRMAN'S REPORT

Dear Members,

On behalf of the Board of Directors and Board of Management, I extend a warm welcome to you for the 39th Annual General Body Meeting of our Bank. It is my privilege to place before you the 39th Annual Report together with Audited Statements of Accounts for the year ended 31st March 2022.

It was a year of uncertainty and anticipation, of hopes for a return to a degree of normalcy following the onset of COVID-19 pandemic in 2020 and 2021. Although Indian economy was affected by slowing consumption demand and concerns on widening Fiscal Deficit, it continues to be one of the fastest growing Economies in the world. India's Gross Domestic Product (GDP) growth stood at 8.90% i.e. 1.80% above the pre-pandemic (2019-2020) level.

Business growth was hampered due to COVID-19 pandemic during first two quarters of FY 2021-22. The 3rd quarter witnessed slight improvement in business and Government Bonds but sudden downfall was witnessed during 4th quarter in Government Bond Market due to the war between Russia and Ukraine. It's consequent impact on commodity prices cast a cloud on the growth outlook globally. It was buffeted by volatile crude prices rising interest rates in the Advanced Economies heightened trade tensions and geopolitical uncertainties in some parts of the world to curb runaway inflations the US-Fed has already increased the policy rates by 25 Bps in March 2022 and more hikes are accepted in coming months. China's tighter and wider COVID-19 curbs halted factory productions and crimped domestic demand adding to wider economic woes. Higher commodity prices due to disrupted supplies and intensified economic uncertainties have fueled inflationary pressures squeezing real incomes of households. Consequently, the International Monetary Fund has scaled down the global growth projections.

As the ill effects of COVID-19 pandemic still persists, business enterprises are still struggling to regain their lost glory. While taking care of the health and safety of our employees, your Bank is determined in serving the customers. The employees of your bank have worked tirelessly though they were badly affected by COVID-19 pandemic during first two quarters of FY 2021-2022.

Overcoming the present scenario, your bank has made dedicated efforts in reduction of Gross and Net NPA's of the bank. Our recovery team is working tirelessly to restrict NPAs within the tolerable levels. We hope that with the improvement in the economic conditions and Government efforts to revive the economy the situation will improve.

PERFORMANCE:

The comparative financial parameters of our Bank as on 31.03.2021 and 31.03.2022 are as follows:

	As on 31.03.2022 (Rs. in Lakh)	As on 31.03.2021 (Rs. in Lakh)
Paid-up Share Capital	506.44	517.09
Reserves (Free)	1210.21	1295.97
Deposits	16841.67	16823.95
Advances	7632.23	8703.25
Investments	8898.11	7576.10
Working Capital	19537.32	19584.09
Gross Income	1456.45	1629.54
Profit (Before Tax)	-209.08	24.88

OWNED FUNDS:

During the year ended 31.03.2022, the owned funds of the Bank comprising of Paid-up share capital, reserves and surplus stood at Rs.2507.94 Lakh compared to Rs. 2291.73 Lakh as on 31.03.2021. Bank's CRAR as on 31.03.2022 stood at 10.73%.

MEMBERSHIP:

During the year under review, 92 new members were enrolled and 101 members resigned from Bank's membership. The number of shareholder members stood at 9926 as on 31.03.2022. In addition, Bank also enrolled 33 nominal members.

DEPOSITS AND ADVANCES:

The aggregate deposits of the Bank increased to Rs. 16841.67 Lakh as on 31.03.2022, from Rs.16823.95 Lakh as on 31.03.2021 (0.11%). The composition of low cost deposits in total deposits accounted for 28.35%.

Advances during the same period decreased from Rs. 8703.25 Lakh as on 31.03.2021 to Rs. 7632.23 Lakh as on 31.03.2022. CD Ratio stood at 45.32% as on 31.03.2022, the total advances to priority sectors amounted to Rs. 5581.67 Lakh and those to weaker sections amounted to Rs. 3346.04 Lakh i.e. 73.13% and 43.84% of total advances respectively.

The Branch wise break-up of deposits, advances and working results as on 31.03.2022 was as follows:

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

Branch	Deposits	Advances	(Rs. in Lakh) Profit
Head Office	-	-	-275.03
Vasco-da-Gama	9479.33	3855.02	64.02
Aquem-Baixo	2402.01	223.32	11.16
Canacona	658.93	183.14	-18.43
Margao	2336.97	2170.76	18.55
Panaji	1335.78	809.62	-31.76
Ponda	628.65	390.37	9.68
Total	16841.67	7632.23	-221.81

INVESTMENTS:

Our investments as on 31.03.2022 stood at Rs. 8898.11 Lakh as against Rs. 7576.10 Lakh as at the end of the previous year. The breakup of investments was as under:

	(Rs. in Lakh)
Investment in Central Govt. Securities	Rs. 5320.60
Investment in State Govt. Securities	Rs. 2214.70
Shares of The Goa State Co-op. Bank Ltd.	Rs. 2.50
Shares of Lakshdeep C.H.S. Ltd.	Rs. 0.03
Money at Call and Short Notice	Rs. 500.00
Fixed Deposit with Karnataka Bank Ltd.	Rs. 25.00
Locker Deposit with Central Bank of India	Rs. 0.49
Fixed Deposit with PMC Bank Ltd. (Unity SFB)	Rs. 390.29
Fixed Deposit with TJSB Sahakari Bank Ltd.	Rs. 124.50
Fixed Deposit with Suryoday Small Fin. Bank Ltd.	Rs. 195.00
Fixed Deposit with DCB Bank Ltd.	Rs. 125.00
Total	Rs. 8898.11

INCOME & EXPENDITURE:

Gross income of the Bank decreased from Rs. 1629.54 Lakh in 2020-21 to Rs. 1456.45 Lakh in 2021-22. Interest income declined by 5.29% from Rs. 1489.50 Lakh in 2020-21 to Rs. 1410.68 Lakh in 2021-22. Interest expenditure decreased by 5.67% from Rs. 1010.86 Lakh in 2020-21 to Rs.953.54 Lakh in 2021-22. The Bank earned an income of Rs.9.18 Lakh from treasury operations as against Rs.109.44 Lakh earned during the previous year. Further Rs.30.64 Lakh interest receivable on the deposit with PMC Bank Ltd., now Unity Small Finance Bank was not recognized as income as per RBI Interbank Exposure norms. The loss of the Bank for the year 2021-22 stood at Rs. -209.08 Lakh before tax. Instructions issued under Revised SAF by the Reserve Bank of India in view of increase in NPA accounts and accumulated losses are been strictly followed.

AUDIT CLASSIFICATION:

We are pleased to inform the members that our Bank has secured 'A' Audit classification for the year 2021-22 also, based on the assessment of Bank's functioning as per norms stipulated by Reserve Bank of India.

CORPORATE GOVERNANCE:

The Bank has implemented good corporate governance, strong emphasis on the business ethics, effective supervision, transparency, accountability and integrity. The Bank is also responding to the customer expectations by introducing add on facilities.

The Board has constituted various Committees of Directors such as Executive Committee, Audit Committee, Staff Committee, Investment Committee, IT Sub Committee and Committee to monitor high level fraud and has delegated specific responsibilities to them.

The Bank has also constituted Asset Liability Committee consisting of senior Management personnel.

All the above Committees meet regularly to transact the business delegated to them.

Shri Chandrakant K. Gawas, Director has been appointed as Designated Director to ensure Compliance with the obligations under the PML Act 2012.

The Bank has framed various Policies viz: Loan Policy, Investment Policy, KYC Policy, IS Policy, Disaster Recovery Policy, ALM Policy, Cyber Security Policy, Customer Grievance Policy, Staff Accountability Policy, Audit Policy, Outsourcing Policy, Safe Deposit Locker Policy, etc. incorporating upto date RBI guidelines for the guidance of the functionaries at various levels.

STAFF RELATIONS AND STAFF WELFARE:

For the welfare of Staff members, the Bank has taken out Group Term Policy. The Bank has been contributing 12% of the specified portion of employee's earnings towards Provident Fund and Pension Fund managed by Provident Fund organisation. The Bank has opted for Group Insurance Scheme with LIC of India in lieu of Employees Deposit Link Insurance Scheme of Provident Fund Organisation considering the better benefits offered by them.

The Bank is contributing to the Group Gratuity Scheme of LIC of India and HDFC Standard Life Insurance Co. Ltd. to provide for payment of Gratuity to the staff members. The bank has also contributed to Leave Encashment Fund to provide for Leave Encashment of the staff members.

ADD ON FACILITIES:

Bank is currently providing ATM, Tax payment facility and RTGS/NEFT facility to our accountholders. The Bank is also providing SMS Banking, Direct Benefit Transfers and ECS facility for their convenience.

Bank participates in social security measures introduced by the Central Government namely, Pradhan Mantri Jeevan Jyoti Bima Yojana and Pradhan Mantri Surksha Bima Yojana. We request our members to make use of these facilities.

BOARD OF DIRECTORS:

The Board of Directors met 7 times during the year to conduct normal business of the Bank. All the meetings were well attended. The Executive Committee of Directors met regularly to transact the business within its delegated powers.

COMPLIANCE WITH RBI DIRECTIVES / GUIDELINES:

Our Board is pleased to inform the members that our Bank has complied with all the guidelines issued by Reserve Bank, some of which are given below:

- We have maintained at all times CRR and SLR stipulated u/s 18 & 24 of B. R. Act 1949 (AACs).
- We have fully adhered to the prudential norms on income recognition, asset classification and provisioning.
- We are maintaining the statutory liquidity Reserve in the form of Govt. Securities. All transactions in Govt. Securities are carried out in demat form through CSGL/Demat A/c maintained with HDFC Bank Ltd.
- We have paid the insurance premium to Deposit Insurance and Credit Guarantee Corporation upto date.
- Our CRAR as on 31.03.2021 stood at 10.73%, which is above the level of 9% stipulated by RBI.

ACKNOWLEDGEMENTS:

The Board of Directors sincerely thank all the Members, Depositors, Customers, Service Providers, Well wishers and various Institutions for their patronage and cooperation for the functioning and growth of the Bank.

The Board of Directors wish to place on record the assistance, guidance and cooperation extended by Reserve Bank of India and their Officials, Registrar of Co-op. Societies and their

The Citizen Co-operative Bank Limited **39th Annual Report 2021-2022**

Officers, Statutory Auditors, Concurrent Auditors, Tax Consultants, Information Systems Auditors, Legal Advisors and Valuers, for their guidance and support.

The Board of Directors is grateful to all the Senior Managerial Personnel, Officers and Employees of the Bank for their dedicated efforts for the smooth functioning of the bank.

JAI HIND

Vasco-da-Gama,
07.09.2022

JAI SAHAKAR

Sd/-
(Dr. R. V. Parulekar)
Chairman

The Citizen Co-operative Bank Limited
H.O., Vasco-da-Gama, Goa.

Budget Estimates for the year 2022-2023 and 2023-24.

	Budget for	Actuals	Budget for	Revised Budget for	Budget for
	2021-2022 Rs.	2021-2022 Rs.	2022-2023 Rs.	2022-2023 Rs.	2023-2024 Rs.
<u>INCOME</u>					
1 Interest on Advances	13,00,00,000	9,10,53,447	12,00,00,000	12,50,00,000	12,75,00,000
2 Interest on Investments	5,00,00,000	5,00,14,202	5,25,00,000	5,30,00,000	5,35,00,000
3 Commission and Exchange	20,00,00,000	19,52,957	22,00,00,000	22,00,00,000	23,00,00,000
4 Other Receipts	50,00,00,000	26,24,204	55,00,00,000	27,00,00,000	28,00,00,000
TOTAL	18,70,00,000	14,56,44,810	18,02,00,000	18,29,00,000	18,61,00,000
<u>EXPENDITURE</u>					
1 Interest on Deposits & Borrowings	11,50,00,000	9,53,54,383	11,00,00,000	9,55,00,000	8,50,00,000
2 Salaries and Allowances, PF, etc.	4,00,00,000	3,50,82,502	4,00,00,000	5,00,00,000	5,10,00,000
3 Travelling Expenses	2,00,00,000	81,512	2,00,00,000	85,000	1,00,000
4 Rent, Taxes, Light & Insurance	45,00,00,000	46,51,110	47,00,00,000	47,00,00,000	47,50,00,000
5 Other Charges	65,00,00,000	59,99,438	40,00,00,000	40,00,00,000	45,00,00,000
6 Postage & Telephone	4,50,00,000	2,65,086	5,00,00,000	3,00,00,000	3,15,00,000
7 Audit Fees	8,00,00,000	4,15,485	9,00,00,000	4,50,00,000	5,00,00,000
8 Advertisement Expenses	2,00,00,000	85,422	2,00,00,000	1,00,00,000	1,00,00,000
9 Directors & Committee Members Fees	1,50,00,000	38,600	2,00,00,000	1,60,00,000	2,00,00,000

10	Printing & Stationery	4,00,000	3,14,060	4,50,000	3,20,000	3,75,000
11	Depreciation	33,00,000	16,11,419	40,00,000	20,00,000	22,00,000
12	Maintenance of Assets	42,00,000	38,92,961	45,00,000	40,00,000	42,00,000
13	Legal Charges	7,00,000	7,13,332	7,50,000	7,50,000	8,00,000
14	Subscription & Membership	1,00,000	17,592	1,00,000	30,000	50,000
15	Reserves & Provisions	35,00,000	1,61,45,914	40,00,000	1,60,00,000	1,50,00,000
16	Shops & Est. Regn. Fees	1,00,000	26,000	1,50,000	40,000	45,000
17	Commission to DDS Agents	20,00,000	18,58,660	25,00,000	20,00,000	21,00,000
	TOTAL	18,21,00,000	16,65,53,476	17,71,50,000	18,04,35,000	17,12,35,000
	Profit Before Tax	49,00,000	-2,09,08,666	30,50,000	24,65,000	1,48,65,000
	Less : Provision For Income Tax	15,00,000	12,72,656	9,00,000	5,65,000	34,65,000
	Profit After Tax	34,00,000	-2,21,81,322	21,50,000	19,00,000	1,14,00,000
	GRAND TOTAL	18,70,00,000	14,56,44,810	18,02,00,000	18,29,00,000	18,61,00,000

Purchase/Renovation of Branch Premises	10,00,000	-	20,00,000	5,00,000	5,00,000
Upgradation of Comp. Hardware & Software	30,00,000	-	35,00,000	20,00,000	15,00,000
Membership Fees for NAFUCB Umbrella Organisation			19,54,000		20,00,000

BALANCE SHEET AS

PREVIOUS YEAR	CAPITAL & LIABILITIES	AMOUNT	AMOUNT
Rs.		Rs.	Rs.
	1. CAPITAL		
10,00,00,000.00	i) Authorised Capital 40,00,000 shares of Rs.25/- each representing members' shares.		10,00,00,000.00
5,17,09,275.00	ii) Subscribed & Paid-up 20,25,753 shares of Rs.25/- each		5,06,43,825.00
	2. RESERVE FUND AND OTHER RESERVES		
1,68,41,697.06	i) Statutory Reserve Fund	1,68,43,807.06	
2,83,65,676.97	ii) Building Fund	2,83,65,676.97	
24,00,000.00	iii) Development Reserve Fund	24,00,000.00	
5,71,941.37	iv) Dividend Equalisation Fund	5,71,941.37	
34,34,808.00	v) Cont. Provision against Standard Assets	25,14,456.00	
7,57,56,675.00	vi) Bad and Doubtful Debts Reserve	8,03,31,235.00	
27,19,722.00	vii) Special Reserve for Bad and Doubtful Debts	27,19,722.00	
18,88,772.00	viii) Investment Depreciation Reserve	1,31,18,272.00	
59,82,858.00	ix) Sp. Reserve u/s 36(1) viii of IT Act	63,24,712.00	
7,20,00,000.00	x) Revaluation Reserves	6,40,00,000.00	
80,00,000.00	xi) Prov. for Interbank Exposure (PMC)	80,00,000.00	
28,44,770.00	xii) Prov. for Interest on PMC	30,63,948.00	22,82,53,770.40
	3. DEPOSITS AND OTHER ACCOUNTS		
35,81,89,282.82	i) Savings Bank Deposits	37,87,13,683.13	
6,80,16,599.24	ii) Current Deposits	4,34,85,737.68	
16,95,68,411.00	iii) Fixed Deposits	17,75,08,762.00	
1,00,53,66,703.51	iv) Fixed Deposits Reinvestment	1,00,17,94,572.41	
2,05,03,310.00	v) Recurring Deposits	2,09,59,334.00	
62,47,513.00	vi) Locker Deposits	64,09,511.00	
4,50,31,882.72	vii) Daily Deposit Scheme	4,64,89,570.15	
94,71,396.68	viii) Cr. Balance in OD/CCLA/cs	88,05,500.71	1,68,41,66,671.08
15,88,836.00	4. INTEREST PAYABLE		17,57,543.00
1,66,014.00	5. BILLS FOR COLLECTION BEING BILLS RECEIVABLE AS PER CONTRA		3,300.00
1,95,66,66,144.37	BALANCE C/F		1,96,48,25,109.48

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

ON 31ST MARCH 2022

PREVIOUS YEAR	PROPERTY & ASSETS	AMOUNT	AMOUNT
Rs.		Rs.	Rs.
1,73,49,179.00	1. CASH IN HAND		1,62,28,411.00
	2. BALANCES WITH OTHER BANKS (Schedule B)		
15,72,66,305.37	i) Current Deposits	12,66,20,842.52	
8,55,49,000.00	ii) Fixed Deposits	8,60,28,042.00	21,26,48,884.52
9,00,00,000.00	3. MONEY AT CALL AND SHORT NOTICE		5,00,00,000.00
58,20,60,852.00	4. INVESTMENTS (Schedule C)		75,37,82,762.00
	5. LOANS AND ADVANCES		
	A) Short Term Loans, Overdrafts, C/Cs, Bills Discounted, etc.		
	a) Of which Secured Against		
20,12,55,344.21	i) Tangible Assets Of the Advances Amount Overdue : Rs.57389658.53 Considered Bad & Doubtful of Recovery :NIL	16,17,02,116.78	
0.00	b) Unsecured		
	i) Short Term Loans Of the Advances Amount Overdue : Rs.NIL Considered Bad & Doubtful of Recovery :NIL	3,25,000.00	
5,52,471.93	ii) Overdrafts & C/Cs Of the Advances Amount Overdue : Rs.252858.83 Considered Bad & Doubtful of Recovery :NIL	2,52,858.83	
0.00	iii) Bills Discounted	0.00	
	B) Medium Term Loans		
	a) Of which Secured Against		
4,20,02,236.00	i) Owned Deposits	3,32,72,390.00	
10,67,20,373.00	ii) Tangible Assets Of the Advances Amount Overdue : Rs.17333813.50 Considered Bad & Doubtful of Recovery :NIL	8,88,24,738.53	
2,36,32,946.85	b) Unsecured Of the Advances Amount Overdue : Rs.3614525.10 Considered Bad & Doubtful of Recovery : Rs.15,352.00	1,87,93,165.37	
1,30,63,88,708.36	BALANCE C/F		1,03,26,60,057.52

BALANCE SHEET AS

Rs.		Rs.	Rs.
1,95,66,66,144.37	BALANCE B/F		1,96,48,25,109.48
78,57,613.23	6. OTHER LIABILITIES (Schedule A)		95,81,641.01
3,15,01,530.00	7. OVERDUE INTEREST RESERVE		3,89,60,311.00
0.00	8. Branch Adjustment		0.00
1,99,60,25,287.60	TOTAL		2,01,33,67,061.49

Contingent Liability - i) Amount Transferred to Depositor Education and Awareness Fund (DEAF) with RBI - Rs. 71,83,453.17
ii) Bank Guarantees Issued - Rs. 11,86,970.00

Sd/-
(Sadashiv S. Phadte)
Dy. Chief Executive Officer

Sd/-
(Pundalik V. Nayak)
Director

The Citizen Co-operative Bank Limited **39th Annual Report 2021-2022**

ON 31ST MARCH 2022

Rs.		Rs.	Rs.
1,30,63,88,708.36	BALANCE B/F		1,03,26,60,057.52
	C) Long Term Loans		
	a) Of which Secured Against		
45,10,03,046.00	i) Tangible Assets	42,90,63,998.90	
	Of the Advances Amount		
	Overdue : Rs.11890231.50		
	Considered Bad & Doubtful of Recovery :NIL		
4,51,58,578.66	b) Unsecured	3,09,88,910.13	
	Of the Advances Amount		
	Overdue : Rs.333655.00		
	Considered Bad & Doubtful of Recovery :NIL		76,32,23,178.54
	6. INTEREST RECEIVABLE		
78,79,265.00	i) On Investments	1,14,45,817.00	
4,29,72,578.00	ii) On Loans & Advances	4,68,83,927.00	5,83,29,744.00
	7. BILLS RECEIVABLE BEING BILLS FOR COLLECTION AS PER CONTRA		3,300.00
	8. PREMISES (at cost)		
3,17,40,645.21	Add: Revaluation Reserve	3,17,40,645.21	
7,20,00,000.00	Less: Depreciation upto 31.03.2022	6,40,00,000.00	
87,77,837.21		93,51,906.21	8,63,88,739.00
	9. OTHER FIXED ASSETS (at cost) *		
4,56,57,700.20	Less: Depreciation upto 31.03.2022	4,60,60,766.27	
4,23,88,933.57		4,34,26,283.63	26,34,482.64
	10. OTHER ASSETS (Schedule E)		1,04,96,186.63
	11. PROFIT & LOSS A/C		
67,75,471.75	i) Profit/Loss upto 2020-2021	3,74,50,051.20	
3,74,50,051.20	ii) Profit and Loss for the year 2021-22	2,21,81,321.96	5,96,31,373.16
1,99,60,25,287.60	TOTAL		2,01,33,67,061.49

For BHAGAWATHI & BHAT
CHARTERED ACCOUNTANTS
FRN 122604W

Sd/-
(Madhav N. Kamat)
Director

Sd/-
(Dr. R. V. Parulekar)
Chairman

CA BHAGAWATHI BHAT
PARTNER
M No 100687
UDIN: 22100687ALNVSD8839

PROFIT AND LOSS ACCOUNT FOR

PREVIOUS YEAR	EXPENDITURE	AMOUNT	AMOUNT
Rs.		Rs.	Rs.
10,10,86,240.00	1. Interest Paid on Deposits		9,53,54,383.00
3,02,54,075.00	2. Salaries and Allowances (Schedule H)		3,50,82,502.02
70,812.00	3. Travelling Expenses		81,512.00
47,99,706.00	4. Rent, Taxes, Light & Insurance		46,51,109.91
9,91,110.39	5. Other Charges		10,16,606.26
2,27,190.28	6. Postages, Telegram & Telephone Charges		2,65,085.97
86,554.00	7. Advertising Expenses		85,422.00
27,200.00	8. Directors' and Committee Members' Fees, Allowances, etc.		38,600.00
2,08,447.01	9. Printing and Stationery		3,14,059.81
27,34,199.04	10. Depreciation		16,11,419.06
7,42,194.00	11. Legal and Professional Charges		7,13,332.00
21,000.00	12. Shops & Establishment Reg. Fees		26,000.00
32,42,635.59	13. Maintenance of Assets (Schedule I)		38,92,961.15
12,929.00	14. Membership and Subscription		17,592.00
1,56,750.00	15. Audit Fees		47,875.00
2,99,438.02	16. Commission Paid		3,37,938.85
15,99,577.30	17. Commission Paid (DDS Agents)		18,58,660.18
10,48,438.00	18. Premium on Govt. Securities Written Off		8,06,260.00
3,35,205.00	19. Def. Tax Liability on Sp. Reserve		1,05,633.00
18,02,280.00	20. Income Tax Paid (FY 2020-21)		37,33,000.00
-	21. Bad and Doubtful Debts Reserve		45,74,560.00
80,00,000.00	22. Expenditure - Prov & contingencies		1,12,29,500.00
10,84,806.00	23. Sp. Res. u/s 36(1)viii of IT Act		3,41,854.00
3,06,810.00	24. Provision for Audit Fees		3,67,610.00
13,28,338.00	25. Prov. Of Std. Assets ur. Moratorium		-
	26. Income Tax (FY 2021-22)		
20,570.53	i) Tax Deducted at Source	22,656.00	
5,00,000.00	ii) Income Tax Paid	2,00,000.00	
4,00,000.00	iii) Provision for Income Tax	10,50,000.00	12,72,656.00
15,67,095.04	27. Net Profit Transferred to Balance Sheet		-
16,29,53,600.20	TOTAL		16,78,26,132.21

Sd/-
(Sadashiv S. Phadte)
Dy. Chief Executive Officer

Sd/-
(Pundalik V. Nayak)
Director

THE YEAR ENDED 31ST MARCH 2022

PREVIOUS YEAR	INCOME	AMOUNT	AMOUNT
Rs.		Rs.	Rs.
10,38,38,177.00	1. Interest Received		
4,51,11,413.85	i) On Loans and Advances	9,10,53,446.50	
14,97,849.48	ii) On Investments	5,00,14,201.67	14,10,67,648.17
1,09,43,580.00	2. Commission and Exchange (Schedule J)		19,52,957.29
4,34,681.87	3. Profit on Sale of Govt. Securities		9,17,500.00
3,65,200.00	4. Other Receipts (Schedule K)		3,57,552.79
57,970.00	5. Locker Rent		4,28,800.00
7,04,728.00	6. Election Refund		-
-	7. Expenditure - Provisions & Contingencies		-
-	8. Cont. Prov. Against Standard Assets		9,20,352.00
-	9. Net Loss Transferred to Balance Sheet		2,21,81,321.96
16,29,53,600.20	TOTAL		16,78,26,132.21

For BHAGAWATHI & BHAT
CHARTERED ACCOUNTANTS
FRN 122604W

Sd/-
(Madhav N. Kamat)
Director

Sd/-
(Dr. R. V. Parulekar)
Chairman

CA BHAGAWATHI BHAT
PARTNER
M No 100687
UDIN: 22100687ALNVSD8839

I) SCHEDULES FORMING PART OF BALANCE SHEET AS ON 31.03.2022

A) OTHER LIABILITIES

i) Bills Payable	22,52,263.00
ii) Tax Deducted at Source	9,62,402.00
iii) Stale Pay Orders and Demand Drafts	11,25,538.74
iv) Cheques Held in Clearing	3,300.00
v) Def. Tax Liability on Sp. Reserve	19,54,337.00
vi) CGST Payable	87,372.24
vii) SGST Payable	87,783.42
viii) IGST Payable	2,881.75
ix) Suspense Account (ATM)	6,500.00
x) Suspense Account	25,400.00
xi) Provision for Audit Fees	3,67,610.00
xii) Provision for Misc. Expenses	10,91,344.54
xiii) Provision for Income Tax	10,50,000.00
xiv) Demand Drafts Payable (HDFC)	21,264.32
xv) Staff PF Payable	4,62,354.00
xvi) TDS on Cash Withdrawal	81,290.00
Total	95,81,641.01

B) BALANCES WITH OTHER BANKS:

I) Current Account

i) The Goa State Coop. Bank Ltd.	6,34,328.04
ii) State Bank of India	1,00,51,353.71
iii) Central Bank of India	89,41,836.58
iv) Corporation Bank	26,90,661.75
v) Bank of Baroda	4,65,33,521.15
vi) Bank of India	32,54,784.75
vii) HDFC Bank Ltd.	3,21,71,513.78
viii) TJSB Sahakari Bank Ltd.	83,51,343.60
ix) PMC Bank Ltd. (Unity SFB)	60,40,136.00
x) YES Bank Ltd.	66,57,909.14
x) The Shamrao Vithal Coop. Bank Ltd.	12,93,454.02
Total	12,66,20,842.52

II) Fixed Deposit

a) Central Bank of India	49,000.00
b) Karnataka Bank Ltd.	25,00,000.00
c) PMC Bank Ltd. (Unity SFB)	3,90,29,042.00
d) TJSB Sahakari Bank Ltd.	1,24,50,000.00
e) Suryoday Small Fin. Bank Ltd.	1,95,00,000.00
f) Development Credit Bank Ltd.	1,25,00,000.00
Total	8,60,28,042.00

C) INVESTMENTS:

i) 2500 shares of The Goa State Coop.Bank Ltd. Rs.100/- each	2,50,000.00
ii) Shares of GRSSM, Panaji	100.00
iii) Shares of Lakshdeep C.H.S. Ltd.	2,500.00
iv) State Government Securities *	22,14,70,275.00
v) Central Government Securities *	53,20,59,887.00
Total	<u>75,37,82,762.00</u>

(iv) INVESTMENT IN STATE GOVT. SECURITIES:

	<u>Face Value</u>	<u>Book Value</u>	<u>Market Value</u>
a) 8.58% GUJ SDL 2023	2,00,00,000.00	2,00,00,000.00	2,06,46,000.00
b) 8.29% MH SDL 2025	2,00,00,000.00	2,02,82,000.00	2,14,62,000.00
c) 8.09% AP SDL 2026	1,00,00,000.00	1,00,18,000.00	1,06,86,000.00
d) 8.46% GJ SDL 2026	1,00,00,000.00	1,03,62,000.00	1,08,21,000.00
e) 7.22% KA SDL 2035	2,00,00,000.00	1,99,80,000.00	2,02,20,000.00
f) 7.24% GJ SDL 2026	2,00,00,000.00	2,00,70,400.00	2,07,58,000.00
g) 8.23% MAH SDL 2025	2,00,00,000.00	2,04,32,000.00	2,14,06,000.00
h) 7.59% GJ SDL 2027	1,00,00,000.00	1,00,14,000.00	1,04,86,000.00
i) 6.57% GUJ SDL 2029	5,00,00,000.00	5,02,73,750.00	4,87,05,000.00
j) 8.12% GUJ SDL 2025	1,00,00,000.00	98,75,000.00	1,06,64,000.00
k) 7.18% TN SDL 2027	3,00,00,000.00	3,01,63,125.00	3,09,72,000.00
	<u>22,00,00,000.00</u>	<u>22,14,70,275.00</u>	<u>22,68,26,000.00</u>

(v) INVESTMENT IN CENTRAL GOVT. SECURITIES:

		Face Value	Book Value	Market Value
a)	6.13% GOI 2028	2,50,00,000.00	2,46,71,378.00	2,43,62,500.00
b)	6.01% GOI 2028	1,00,00,000.00	1,00,71,496.00	97,11,000.00
c)	7.50% GOI 2034	50,00,000.00	51,33,272.00	51,72,000.00
d)	7.95% GOI 2032	1,00,00,000.00	1,03,76,083.00	1,06,58,000.00
e)	7.40% GOI 2035	40,00,000.00	40,46,216.00	40,94,800.00
f)	6.83% CG 2039	2,00,00,000.00	1,94,00,000.00	1,93,56,000.00
g)	6.62% GOI 2051	1,00,00,000.00	95,64,000.00	92,08,000.00
h)	5.85% GOI 2030	10,00,00,000.00	9,89,15,000.00	9,39,00,000.00
i)	6.22% GOI 2035	8,00,00,000.00	7,85,87,000.00	7,42,40,000.00
j)	7.35% GOI 2024	1,00,00,000.00	1,03,07,500.00	1,04,20,000.00
k)	6.97% GOI 2026	3,00,00,000.00	3,10,78,000.00	3,09,21,000.00
l)	7.06% GOI 2046	3,00,00,000.00	3,12,44,002.00	2,95,65,000.00
m)	6.64% GOI 2035	4,00,00,000.00	3,98,38,000.00	3,82,52,000.00
n)	6.79% GOI 2029	1,00,00,000.00	1,00,72,690.00	99,90,000.00
o)	6.19% GOI 2034	6,00,00,000.00	5,95,18,000.00	5,56,80,000.00
	Total	44,40,00,000.00	44,28,22,637.00	42,55,30,300.00

p)	Treasury Bills	9,00,00,000.00	8,92,37,250.00	8,97,45,167.00
----	----------------	-----------------------	-----------------------	-----------------------

	Total	53,40,00,000.00	53,20,59,887.00	51,52,75,467.00
--	--------------	------------------------	------------------------	------------------------

D) OTHER FIXED ASSETS

Sr. No.	Assets	Value (at cost) as on 31.03.2021	Additions during the year (at cost)	Sales/Written Off during the year	Depreciation upto 31.03.2022	Value as on 31.03.2022
i)	Furniture & Fixtures	1,22,60,132.97	12,304.07	-	1,06,37,727.06	16,34,709.98
ii)	Computers	2,58,95,147.18	3,92,682.00	-	2,58,08,154.52	4,79,674.66
iii)	U.P.S.	43,88,286.55	-	-	41,08,455.55	2,79,831.00
iv)	Air Conditioners	18,50,872.50	-	1,920.00	16,08,685.50	2,40,267.00
	Total	4,43,94,439.20	4,04,986.07	1,920.00	4,21,63,022.63	26,34,482.64

E) OTHER ASSETS

i) Stationery at Stock	7,52,251.87
ii) Advance Telephone Deposit	40,470.00
iii) Security Deposit	21,254.00
iv) Sundry Advance	3,18,646.00
v) Rent Deposit	3,66,000.00
vi) DEAF(RBI) -Receivable	10,322.00
vii) Advance CERSAI	22,982.00
viii) Advance CKYC	6,647.46
ix) Inward Tax Credit	23,35,410.00
x) I.Tax Refund Receivable(FY 2009-10)	3,27,324.00
xi) IT Paid - Appeal Pending (FY 2011-12)	1,61,145.00
xii) Adv. Income tax Paid (FY 2017-18)	8,00,000.00
xiii) Tax Deducted at Source (FY 2017-18)	35,070.00
xiv) Tax Deducted at Source (FY 2018-19)	33,136.50
xv) Tax Deducted at Source (FY 2019-20)	30,054.80
xvi) IT Paid - Appeal Pending (FY 2018-19)	20,80,000.00
xvii) RTGS/NEFT Inward	31,55,473.00
Total	<u>1,04,96,186.63</u>

F) DEPOSITOR EDUCATION AND AWARENESS FUND (DEAF) WITH RBI

	Current Year	Previous Year
Opening balance of amounts transferred to DEAF	69,04,715.19	65,88,978.62
Add: Amounts transferred to DEAF during the year	3,39,232.19	4,29,592.48
Less: Amounts reimbursed by DEAF towards claims*	60,494.21	1,13,855.91
Closing balance of amounts transferred to DEAF	71,83,453.17	69,04,715.19

* Amount paid to Depositors/Customers, received from RBI

Principal Rs.	60,494.21
Interest Rs.	12,631.00
Total Rs.	73,125.21

II) SCHEDULES FORMING PART OF PROFIT AND LOSS ACCOUNT AS ON 31.03.2022

H) SALARIES AND ALLOWANCES

i) Salaries	2,84,89,343.02
ii) Contribution to Staff P.F.	29,07,334.00
iii) Establishment P. F. Charges	1,21,140.00
iv) Staff Training Expenses	5,335.00
v) Group Gratuity Life Assurance Premium	14,33,389.00
vi) Contribution to Leave Encashment Fund	20,00,000.00
vii) Staff Bonus Paid	1,25,961.00
Total	<u><u>3,50,82,502.02</u></u>

I) MAINTENANCE OF ASSETS

i) Maintenance of Premises	2,00,321.80
ii) Maintenance of Other Assets	36,92,639.35
Total	<u><u>38,92,961.15</u></u>

J) COMMISSION & EXCHANGE

i) Commission & Exchange	8,90,753.87
ii) Demand Drafts Commission	114.00
iii) Bills Payable Commission	22,326.00
iv) Loan Processing Fees	6,03,935.50
v) Commission Recd. (ATM)	1,37,295.00
vi) Commission Recd. (NIA)	685.92
vii) Commission & Exchange (LIC)	2,747.00
viii) Loan Mortgage Fees	2,93,700.00
ix) Commission on BGs	1,400.00
Total	<u><u>19,52,957.29</u></u>

K) OTHER RECEIPTS:

i) Other Receipts	1,21,520.54
ii) Clearing Misc. Charges	2,35,952.25
iii) Profit on Sale of Other Assets	80.00
Total	<u><u>3,57,552.79</u></u>

Sd/-

(DY. CHIEF EXECUTIVE OFFICER)

STATUTORY AUDITORS REPORT

**To the Members of
The Citizen Co-operative Bank Ltd.
Vasco-da-Gama, Goa**

Report on Audit of the Standalone Financial Statements

Qualified Opinion

We have audited the standalone financial statements of **The Citizen Co-operative Bank Ltd**, which comprise the Balance Sheet as at 31st March 2022, the Statement of Profit and Loss for the year ended 31st March 2022 and notes to the financial statements (Annexure I) including a summary of significant accounting policies and other explanatory information.

In our opinion and to the best of our information and according to the explanation given to us, **except for the effects of the matter described in the Basis for Qualified Opinion paragraph of our report**, the aforesaid financial statements give the information required by the Banking Regulation Act, 1949 as well as the Goa State Co-operative Societies Act 2001 and rules made there under, in the manner so required for State Co-operative Banks and are in conformity with accounting principles generally accepted in India **give a true and fair view of the state of affairs of the Bank as at 31st March 2022.**

Basis For Qualified Opinion

We conducted our audit of the Financial Statements in accordance with the Standards on Auditing (SAs) issued by the Institute of Chartered Accountants of India (ICAI). Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the standalone Financial Statements section of our report. We are independent of the Bank in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with ethical requirements that are relevant to our audit of the financial statements prepared in accordance with the accounting principles generally accepted in India, including the Accounting Standards issued by the ICAI, and provisions of section 29 of the Banking Regulation Act, 1949 and circulars and guidelines issued by the Reserve Bank of India ("RBI") from time to time and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Further, We enumerate below the Basis of Qualified Opinion:

As per RBI circular no RBI/ 2019-20 / 222 DOR (PCB) BPD.Cir.No.11 16.20.000/ 2019-20 dated 20-4-2020 the bank was directed to fully provide for the interbank exposure with PMC Bank Ltd (Deposit of Rs. 4.00 Crores) within 5 years at the rate of 20% annually and not to recognize interest receivable on such deposits. While the bank has made provision as above for the financial year 2020-21, such provision of Rs. 80.00 lacs has not been made for the financial year 2021-22. Had the bank made the provision as above, the loss for the current financial year would have increased by Rs. 80.00 lacs.

Emphasis of Matter

We draw attention to the following matters; however these do not change our opinion on the financial statements.

- The Office of full time Managing Director/Chief Executive Officer is vacant from 01-11-2020. The bank has presently appointed Deputy Chief Executive Officer
- Bank was placed under Supervisory Action Framework (SAF) by RBI vide letter dated 16-7-2019 based on balance sheet as on 31-3-2019 which reflected Net NPA at 6.62%. Subsequently modified SAF was issued vide letter dated Jan 8th 2020 and vide letter no PNJ.DOS/434/03.02.004/2019-20 letter dated 24-6-2020. Modified SAF was placed based on balance sheet as on 31-3-2020 which reflected Net NPA at 14.34% and accumulated loss of Rs 390.17 Lacs.

Management's Responsibility

The Bank's Board of Directors is responsible for the matters stated in The Goa State Co-operative Societies Act 2001, Banking Regulation Act 1949 with respect to the preparation of these standalone financial statements that give a true and fair view of the financial position and financial performance of the Bank in accordance with the accounting principles generally accepted in India, including the accounting Standards issued by the Institute of Chartered Accountants of India.

This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Bank and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statement that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so. Those Board of Directors are also responsible for overseeing the Bank's financial reporting process.

Auditor's Responsibilities

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with standards of auditing (SAs) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate,

they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.
- We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Other Matters

- Balancing of outstanding entries in Inter-branch account is not being done Hence we are not in a position to comment on the agewise /headwise outstanding entries and provision thereof.
- The Bank's CBS does not classify NPA as per RBI IRAC norms hence the same is being done manually based on Loan overdue\out-of-order reports generated by the system.
- There are Critical\High risk level Vulnerabilities in the latest VAPT Report and the same needs to be attended on priority basis.

- There are Medium\High risk areas in the latest IS Audit report and the same needs to be attended on priority basis.
- Details of Investments of the Bank are maintained in Excel sheet & not routed through CBS.
- The bank has not defined Risk Management Procedure & a Risk Management Policy is not in place.
- In case of Loan against Fixed Deposit on maturity of fixed deposit if the deposit is renewed by the system/manually then the rate of interest in the loan account is not changed by the system and same has to be manually changed in the system.
- The daily Exceptional report generated is not been reviewed by the officials of the branch.

REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS:-

We further report that:-

- I. We have obtained all the information and explanation which to the best of knowledge and belief were necessary for the purpose of our audit.
- II. In our opinion, the bank has kept proper books of accounts, as required by the law so far as it appears from our examination of those books.
- III. The balance sheet and the profit and loss account dealt with by this report are in agreement with the books of account.
- IV. The Balance Sheet and the Profit and Loss Account dealt with by this report gives true and fair view, **except for the effects of the matter described in the Basis for Qualified Opinion paragraph of our report.**
 - a) In case of Balance Sheet, of the state of affairs of the bank as at the end of the year,
 - b) In case of Profit and Loss account of the Loss for the year
- V. The bank has maintained proper records showing particulars including quantitative details and situation of fixed assets. We report that fixed asset have not been numbered for identification.
- VI. Fixed assets have not been periodically physically verified by the management of the bank hence the discrepancies, if any, resulting from verification process could not be identified.
- VII. Loans and advances made by the bank based on security have been properly secured and the terms and conditions are not prejudicial to the interest of the bank.
- VIII. There are no personal expenses charged to profit and loss account.
- IX. There are no capital expenses which have been charged to profit and loss account.
- X. During the year the bank has not received any financial assistance granted by the Government (Share Capital).
- XI. There are no purchases and sales made during the year exceeding Rs. 50,000/- in aggregate from any relative of any director or any company or firm in which directors are interested;

The Citizen Co-operative Bank Limited **39th Annual Report 2021-2022**

- XII. There are adequate internal control procedures, commensurate with the size of the bank and nature of its business.
- XIII. We further report that for the year under audit, the Bank has been awarded "A" classification considering the norms prescribed by the Registrar of Co-operative Societies, Government of Goa.

For BHAGAWATHI & BHAT
CHARTERED ACCOUNTANTS
FRN 122604W

Place: Margao, Goa
Date: 23.06.2022

CA BHAGAWATHI BHAT
PARTNER
M No 100687
UDIN: 22100687ALNVSD8839

ANNEXURE 'I'

**NOTES FORMING PART OF THE BALANCE SHEET AND THE PROFIT & LOSS
ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2022.**

A) SIGNIFICANT ACCOUNTING POLICIES:

1. OVERVIEW:

The Citizen Co-operative Bank Ltd. was incorporated on 5-3-1984 and has completed 38 years of providing wide range of Banking and Financial Services .

2. BASIS OF PREPARATION:

The financial statements of the Bank have been prepared and presented in accordance with the generally accepted accounting principles in India. The Bank has prepared these financial statements to comply in all material respects with the accounting standards issued by the Institute of Chartered Accountants of India (ICAI) to the extent applicable, statutory provisions as applicable under the Banking Regulation Act, 1949 & Goa Cooperative Societies Act 2001 and Rules, 2003, circulars and guidelines issued by the Reserve Bank of India (RBI) from time to time and current practices prevalent in the co-operative banking sector in India.

3. USE OF ESTIMATES:

The preparation of the financial statements, in conformity with generally accepted accounting principles, requires Management to make estimates and assumptions that affect the reported amounts of assets and liabilities, revenues and expenses and disclosure of contingent liabilities at the date of the financial statements. Actual results could differ from those estimates. Management believes that the estimates used in the preparation of the financial statements are prudent and reasonable. Any revision to the accounting estimates is recognized prospectively.

4. REVENUE RECOGNITION (AS-9):

- a. INCOME FROM ADVANCES - As per RBI directives in respect of accounts classified as Standard, interest and other income is recognized on accrual basis; income from Non-Performing Assets is recognized on realization and in case of Non-Performing Assets classified under Doubtfull-3 & Loss category by the bank and where the chances of future recovery is blink, the recoveries in the accounts are first appropriated towards Interest income and then towards principal outstanding.
- b. INCOME FROM INVESTMENTS - Interest income from investments is recognized on a time proportion basis considering the face value of investment and the rate applicable. Discount on Treasury Bills is recognized on a straight line basis over the period to maturity. Trading profits / losses on securities are recognized on a trade-date basis.
- c. Commission on sale of General insurance policies and products by the Bank is accounted on receipt basis.
- d. The commission on bank Guarantees, Locker Rent, Dividends received if any from shares of other institutions and other service charges levied by the Bank are

accounted on receipt basis.

5. ADVANCES:

- a. Advances are classified into Standard, Sub-standard, Doubtful and Loss Assets in accordance with the guidelines issued by RBI from time to time.
- b. Provision on Advances categorized under Sub-standard, Doubtful and Loss Assets is made in accordance with the guidelines issued by RBI. In addition, a general provision has been made on all standard assets as per RBI Master Circular No. RBI/2015-16/44 DCBR.BPD.(PCB) MC No.12/09.14.000/2015-16 dated 1st July 2015.
- c. The unrealized interest in respect of advances classified as Non-Performing Assets is provided separately under "Overdue Interest Reserve" as per the directives issued by RBI.

6. PROVISIONING FOR ADVANCES:

- a. Provision for Loans & Advances as at 31st March 2022, made as per the guidelines of Reserve Bank of India as under :

(Amount in Bracket are of Previous year) (Rs. In lacs)

Sr. No	Asset Classification	Amount of Advances	Provision Required	Provision Held	Shortfall/ Excess
PERFORMING ASSETS :					
1	Standard Assets	6253.39 (7224.41)	25.14 (29.16)	25.14 (34.35)	0 (+5.19)
	TOTAL	6253.39 (7224.41)	25.14 (29.16)	25.14 (34.35)	0 (+5.19)
NON PERFORMING ASSETS :					
1	Sub-standard Assets	39.63 (90.06)	3.96 (9.00)	3.96 (9.00)	0.00 0.00
2	Doubtful 1 Year	47.40 (519.96)	18.25 (115.97)	18.25 (115.97)	0.00 0.00
3	Doubtful 1 to 3 Years	712.37 (318.04)	228.86 (109.01)	228.86 (109.01)	0.00 0.00
4	Doubtful more than 3 years	579.29 (550.63)	579.29 (550.63)	579.29 (550.63)	0.00 0.00
5	Loss Assets	0.15 0.15	0.15 0.15	0.15 0.15	0.00 0.00
	TOTAL	1378.84 (1478.84)	830.51 (784.76)	830.51 (784.76)	0.00 0.00

Bank has made provisions for advances which are Standard and Non-performing at the rates specified under the Income Recognition, Asset Classification, Provisioning Norms prescribed by Reserve Bank of India from time to time.

- b. The bank has made total provision of Rs 830.51 lakhs against Non-performing Assets. The provision coverage ratio is 60.23 %

7. INVESTMENT

a. Categorisation of investments:

In accordance with guidelines issued by RBI, the Bank classifies its investment portfolio into the following two categories:

- i) 'Held to Maturity' - Securities acquired by the Bank with the intention to hold till maturity.
- ii) 'Available for Sale' – Securities acquired by the bank with the intention to trade are classified under " Available for sale".

b. Classification of Investments:

For the purpose of disclosure in the Balance Sheet, Investments are classified as required under Banking Regulation Act, 1949 and RBI guidelines as follows:–

- i) Government Securities- (Central & State Govt)
- ii) "A" or equivalent and higher rated Commercial Papers (CPs) Debentures and bonds.
- iii) Units of Debt Mutual Funds and Money Market Mutual Funds.
- iv) Equity Shares of Market Infrastructure Companies (MICs).
- v) Equity Shares of the Umbrella Organization (UO) for the UCB Sector.

c. Valuation of Investments:

- i) '**Held to Maturity**' – These investments are carried at their acquisition cost less amortization. Any premium on acquisition is amortized over the period remaining to maturity. MTM valuation is not applicable to this category.
- ii) '**Available for Sale**' – The individual scrip in the AFS category is marked to market, in aggregate under each classification at the year end or at more frequent intervals. The net resultant depreciation in each classification (as mentioned in Para 7(b) above) is recognized in the Profit and Loss Account. Net appreciation, if any, is ignored.

Market rate is determined in terms of price rate given by FBIL (Financial Benchmark India Ltd) for Government Securities.

Broken period interest in respect of investments is treated as an item of revenue under Profit & Loss Account.

Bank does not have any investments under Held for Trading (HFT) category.

8. Balances with Other Banks:

Fixed Deposits with other Banks include deposits aggregating to Rs 2626.49 Lakhs (including Call Money Deposit)(Previous year Rs 3328.15 Lakhs) placed as Investments as well as margin to secure issuance of guarantees in respect of correspondent business.

9. Fixed Assets & Depreciation:

- a. Fixed assets are stated at written down value.
- b. Depreciation is calculated on Written Down Value (WDV) basis on all Fixed Assets at the following Rates: Premises @2.5%, Furniture & Fixtures @ 15%, UPS & Electrical fittings @ 20% and Computers @ 33.33%.
- c. Depreciation on Assets purchased during the year is charged for the entire year if the Asset is purchased and used for 180 days or more, else it is charged at 50% of the normal rate.
- d. Fixed Assets, other than those that have been revalued are carried at historical cost less amortization /depreciation accumulated thereon. Cost comprises of purchase price, including non-refundable taxes and any directly attributable cost of bringing the asset to its working condition for intended use. Any trade discount, rebates are deducted in arriving at the purchase price.
- e. Revalued assets are carried at revalued amounts less amortization/depreciation accumulated thereon. Surplus arising out of revaluation is reflected under Revaluation Reserve in the balance sheet.
- f. The Depreciation on revalued assets is debited to Revaluation Reserve Account whereas depreciation on Premises at cost price is debited to Profit & Loss Account.

10. Accounting of Goods and Services Tax :

Goods and Services Tax (GST) has been implemented with effect from 1 July 2017. Accordingly, GST Collected is accounted in GST on Income Account and GST Paid to Vendor is accounted in GST on Expenses Account. Out of the GST on Expenses Account, eligible Input Tax Credit is availed as set off. In case, eligible Input Tax Credit remains unutilized, the same is carried forward and set off subsequently. The Input Tax Credit on expenses which is not allowable to be set off as per GST Law, is expensed out.

In case of fixed assets, eligible Input Tax Credit of GST paid to the vendor is utilised against the amount of GST collected from the customers and disallowed portion of Input Tax Credit is added back to the value of the asset i.e. the same is capitalised. Income and Expenses on which GST is applicable are accounted for net of GST.

B) COMPLIANCE WITH THE ACCOUNTING STANDARDS:

1. Prior Period Items (AS-5):

Salary shown in Profit & Loss account includes Salary difference of 20% of Basic and eligible allowances amounting to Rs. 21,85,697 for months of September 2020

to January 2021 which was not provided in the financial year 2020-21 but was paid and accounted for during financial year 2021-22.

2. Employee Benefits (AS 15):

a) Gratuity:

The Bank provides for gratuity to all employees. The benefit vests upon completion of five years of service and is in the form of lump sum payment to employees on resignation, retirement, death while in employment or on termination of employment, an amount equivalent to 15 days salary payable for each completed year of service, as per the Payment of Gratuity Act, 1972. The Bank maintains Employees Group Gratuity Cash Accumulation Plan with LIC of India and HDFC Life New Group Unit Linked Plan with HDFC Life.

Balance to the credit of funds as on 31st March 2022 is Rs. 5,77,644.38 in case of LIC of India and Rs. 71,48,845.81 in case of HDFC Life. The Actuarial liability towards Gratuity is not provided fully. However contribution as determined by HDFC Life payable as of 31st March 2022 has been remitted.

b) Provident fund:

In accordance with law, all the employees of the Bank are entitled to receive benefits under the provident fund. Every employee contributes an amount, on a monthly basis, at a determined rate (currently 12% of employee's Basic Salary Plus Dearness allowance). The Bank contributes an equal amount @ 12% of employees Basic Salary Plus Dearness allowance. This amount is transferred to PF account managed by the Employees' PF organisation.

The Bank's contribution to Provident Fund is accounted on the basis of contribution to the scheme and charged to Profit & Loss Account.

c) Leave Encashment:

In respect of leave encashment liability, the Bank has obtained HDFC Life New Group Unit Linked Plan with HDFC Life.

Balance to the credit of fund as on 31 st March 2022 is Rs.17,65,891.75. The Actuarial liability towards Leave Encashment is not provided fully. However contribution as determined by HDFC Life payable as of 31st March 2022 has been remitted.

3. Segment Reporting (AS 17):

The entire operation of the bank is one composite banking business not liable to different risks and rewards. The bank does have any other business segment or a geographical segment. Consequently, in the opinion of the bank, Accounting Standard 17, on "Segment Reporting" issued by The Institute of Chartered Accountants of India (ICAI) is not applicable.

4. Related Party Disclosures (AS 18):

- a) There are no related parties which require a disclosure under AS 18 other than the Key Management Personnel. Since Mr. Sadashiv Phadte, the Deputy CEO of the Bank is a single party under the category Key Management Personnel the details are disclosed as under:

The manner of disclosures required by paragraphs 23 to 26 of AS 18:

Items/Related Party	Parent (as per ownership or control)	Subsidiaries	Associates/ Joint ventures	Amt in Rs.		Total
				Key Management Personnel Deputy CEO	Relatives of Key Management Personnel	
Borrowings [#]						
Deposits [#]				107498	463246	570744
Placement of deposits [#]						
Advances [#]				843348	0	843348
Investments [#]						
Non-funded commitments [#]						
Leasing/HP arrangements availed [#]						
Leasing/HP arrangements provided [#]						
Purchase of fixed assets						
Sale of fixed assets						
Interest paid				3265	35496	38761
Interest received				50360	0	50360
Rendering of services [*]						
Receiving of services [*]				locker facility		
Management contracts [*]						

- b) During the year, under normal business transactions, the bank has not sanctioned any loans to any of its Directors and/or their relatives except loan against fixed deposit Rs 11.01 Lacs granted to Mrs Smita Parulekar wife of Chairman Dr Ravindra V. Parulekar.
- c) During the year, no payment is made to relatives of any director.

5. Leases (AS 19):

Lease payments for assets taken on operating lease, if any are recognized in the Profit and Loss Account over the lease term in accordance with the AS-19 Leases, issued by ICAI.

6. Accounting for Taxes on Income (AS-22):

- a) Current income tax is measured at the amount expected to be paid to the Tax Authorities in accordance with the applicable provisions under the Income Tax Act, 1961.
- b) Deferred Tax is recognized, subject to consideration of prudence, on timing difference, representing the difference between taxable income and accounting income that originated in one period and is capable of reversal in one or more subsequent periods. Deferred Tax Assets and Liabilities are measured using tax rates and tax laws that have been enacted or substantially enacted by the Balance Sheet date.
- c) During the year, Self-Assessment tax of Rs. 37,33,000 for A.Y. 2021-22 and Advance tax ,TDS Receivable of Rs. 2,24,382 for A.Y.2022-23 has been paid.

7. Intangible Assets (AS 26):

Intangible assets consist of Computer Software acquired/self-created. The same is amortized equally over the period of three years as per RBI guidelines.

8. Impairment of Assets (AS 28):

The Bank assesses at each Balance Sheet date whether there is any indication that an asset may be impaired based on internal/external factors. An Impairment loss is recognised in the statement of Profit & Loss to the extent, the carrying amount of asset exceeds its estimated recoverable amount. Since the Bank has ascertained that there is no material impairment of any of its assets, no provision on account of impairment of assets is required to be made.

9. Provisions, Contingent Liabilities and Contingent Assets (AS 29):

A provision is recognised when the Bank has a present obligation as a result of past event where it is probable that an outflow of resources will be required to settle the obligation, in respect of which a reliable estimate can be made. Provisions are not discounted to its present value and are determined based on best estimate required to settle the obligation at the Balance Sheet date. These are reviewed at each Balance Sheet date and adjusted to reflect the current best estimates when there is a possible or present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made. Contingent Assets are not recognised in the financial statements. However, contingent assets are assessed continually and if it is virtually certain that an inflow of economic benefits will arise, the asset and related income are recognised in the period in which the change occurs. Contingent Liabilities are disclosed when there is a possible obligation arising from a past event, the existence of which will be confirmed by occurrence or non-occurrence of one or more uncertain future events not within the control of the Bank or any present obligation arising from past event which is not recognised since it is not probable that an outflow of resources will be required to settle the obligation or a reliable estimate of the amount of such obligation cannot be made.

The Contingent liability on account of Bank Guarantees issued Rs.11,86,970 (Previous year Rs. 16,95,228) and DEAF is Rs.71,83,453.17 (Previous Year Rs. 69,04,715.19).

Previous Year's figures have been regrouped or rearranged, wherever necessary.

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

DISCLOSURE AS PER RBI GUIDELINES:

(Ref to RBI Circular No. RBI/DOR/2021-22/83 DOR.ACC.REC.No.45/21.04.018/2021-22 dated 30.08.2021)

1. Regulatory Capital

(Amount in ₹ Lakhs)

Sr. No.	Particulars	31.03.2022	31.03.2021
i)	Paid up share capital and reserves (net of deductions, if any)	449.47	678.49
ii)	Additional Tier 1 capital	0	0
iii)	Tier 1 capital (i + ii)	449.47	678.49
iv)	Tier 2 capital	318.86	364.07
v)	Total capital (Tier 1+Tier 2)	768.33	1042.56
vi)	Total Risk Weighted Assets (RWAs)	7158.55	8284.98
vii)	Paid-up share capital and reserves as percentage of RWAs	6.28%	8.19%
viii)	Tier 1 Ratio (Tier 1 capital as a percentage of RWAs)	6.28%	8.19%
ix)	Tier 2 Ratio (Tier 2 capital as a percentage of RWAs)	4.45%	4.39%
x)	Capital to Risk Weighted Assets Ratio (CRAR) (Total Capital as a percentage of RWAs)	10.73%	12.58%

2. Asset Liability Management -31.03.2022

Maturity pattern of certain items of assets and liabilities:

(Amount in ₹ Lakhs)

	1 to 14 days	15 to 28 days	29 days & upto 3 months	Over 3 months & upto 6 months	Over 6 months & upto 1 year	Over 1 year & upto 3 years	Over 3 years & upto 5 years	Over 5 years	Total
Deposits	1074.75	516.23	1483.93	1941.76	3563.43	7862.34	272.30	126.92	16841.67
Advances	1535.92	0.00	322.84	318.97	620.98	3298.95	1133.67	400.91	7632.23
Investments	500.00	507.83	1523.49	3046.99	200.49	406.15	1013.44	1699.72	8898.11
Borrowings	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

3. Investments

(a) Composition of Investment Portfolio as on 31.03.2022

	Government Securities	Other Approved Securities	Shares	Debentures and Bonds	Subsidiaries and/or joint ventures	Others	Total investments in India
Held to Maturity							
Gross	3316.78	0.00	2.53	0.00	0.00	0.00	3319.31
Less: Provision for non-performing investments (NPI)	0.00	0.00	2.50	0.00	0.00	0.00	2.50
Net	3316.78	0.00	0.03	0.00	0.00	0.00	3316.81
Available for Sale							
Gross	4218.52	0.00	0.00	0.00	0.00	0.00	4218.52
Less: Provision for depreciation and NPI	128.68	0.00	0.00	0.00	0.00	0.00	128.68
Net	4089.84	0.00	0.00	0.00	0.00	0.00	4089.84
Total Investments	7535.30	0.00	2.53	0.00	0.00	0.00	7537.83
Less: Provision for non-performing investments	0.00	0.00	2.50	0.00	0.00	0.00	2.50
Less: Provision for depreciation and NPI	128.68	0.00	0.00	0.00	0.00	0.00	128.68
Net	7406.62	0.00	0.03	0.00	0.00	0.00	7406.65

Composition of Investment Portfolio as on 31.03.2021

	Government Securities	Other Approved Securities	Shares	Debentures and Bonds	Subsidiaries and/or joint ventures	Others	Total investments in India
Held to Maturity							
Gross	3674.84	0.00	2.53	0.00	0.00	0.00	3677.37
Less: Provision for non-performing investments (NPI)	0.00	0.00	2.50	0.00	0.00	0.00	2.50
Net	3674.84	0.00	0.03	0.00	0.00	0.00	3674.87
Available for Sale							
Gross	2143.24	0.00	0.00	0.00	0.00	0.00	2143.24
Less: Provision for depreciation and NPI	16.39	0.00	0.00	0.00	0.00	0.00	16.39
Net	2126.85	0.00	0.00	0.00	0.00	0.00	2126.85
Total Investments	5818.08	0.00	2.53	0.00	0.00	0.00	5820.61
Less: Provision for non-performing investments	0.00	0.00	2.50	0.00	0.00	0.00	2.50
Less: Provision for depreciation and NPI	16.39	0.00	0.00	0.00	0.00	0.00	16.39
Net	5801.69	0.00	0.03	0.00	0.00	0.00	5801.72

(b) Movement of Provisions for Depreciation and Investment Fluctuation Reserve

Particulars	31.03.2022	31.03.2021
i) Movement of provisions held towards depreciation on investments		
a) Opening balance	18.89	25.94
b) Add: Provisions made during the year	112.29	0.00
c) Less: Write back of excess provisions during the year	0.00	7.05
d) Closing balance	131.18	18.89
ii) Movement of Investment Fluctuation Reserve		
a) Opening balance		
b) Add: Amount transferred during the year	0.00	0.00
c) Less: Drawdown	0.00	0.00
d) Closing balance	0.00	0.00
iii) Closing balance in IFR as a percentage of closing balance of investments in AFS and HFT/Current category	0.00	0.00

(c) Sale and transfers to/from HTM category FY 2021-22 - Nil.

(d) Non-SLR investment portfolio

(i) Non-performing non-SLR investments

Sr. No.	Particulars	31.03.2022	31.03.2021
a)	Opening balance	2.50	2.50
b)	"Additions during the year since 1 st April	0.00	0.00
c)	"Reductions during the above period	0.00	0.00
d)	"Closing balance	0.00	0.00
e)	Total provisions held	2.50	2.50

(ii) Issuer composition of non-SLR investments

Sr. No.	Issuer	Amount		Extent of Private Placement		Extent of 'Below Investment Grade' Securities		Extent of 'Unrated' Securities		Extent of 'Unlisted' Securities	
		Current year	Previous Year	Current year	Previous Year	Current year	Previous Year	Current year	Previous Year	Current year	Previous Year
(1)	(2)	(3)		(4)		(5)		(6)		(7)	
a)	PSUs	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
b)	FIs	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
c)	Banks	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
d)	Private Corporates	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
e)	Subsidiaries/ Joint Ventures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
f)	Others (Shares)	2.53	2.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
g)	Provision held towards depreciation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Total *	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

4. Asset quality

a) Classification of advances and provisions held

	Standard		Non-Performing			Total Non-Performing Advances	Total
	Total Standard Advances	Sub-standard	Doubtful	Loss			
Gross Standard Advances and NPAs							
Opening Balance	7224.41	90.06	1388.63	0.15	1478.84	8703.25	
Add: Additions during the year					53.24	3167.63	
Less: Reductions during the year*					153.24	4238.65	
Closing balance	6253.39	39.63	1339.06	0.15	1378.84	7632.23	
*Reductions in Gross NPAs due to:							
i) Upgradation					0.00	0.00	
ii) Recoveries (excluding recoveries from upgraded accounts)					153.24	153.24	
iii) Technical/ Prudential Write-offs					0.00	0.00	
iv) Write-offs other than those under (iii) above					0.00	0.00	
Provisions (excluding Floating Provisions)							
Opening balance of provisions held	34.35	9.00	775.61	0.15	784.76	819.11	
Add: Fresh provisions made during the year					45.75	45.75	
Less: Excess provision reversed/ Write-off loans					0.00	9.21	
Closing balance of provisions held	25.14	3.96	826.40	0.15	830.51	855.65	
Net NPAs							
Opening Balance			81.06	613.02	0.15	694.08	
Add: Fresh additions during the year					0.00	7.49	
Less: Reductions during the year					0.00	153.24	
Closing Balance			35.67	512.66	0.15	548.33	6776.58

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

	Standard	Non-Performing			Total
	Total Standard Advances	Sub-standard	Doubtful	Loss	Total Non-Performing Advances
Floating Provisions					NIL
Opening Balance					NIL
Add: Additional provisions made during the year					NIL
Less: Amount drawn down during the year					NIL
Closing balance of floating provisions					NIL
" "					
Technical write-offs and the recoveries made thereon					NIL
Opening balance of Technical/ Prudential written-off accounts					NIL
Add: Technical/ Prudential write-offs during the year					NIL
Less: Recoveries made from previously technical/ prudential written-off accounts during the year					NIL
Closing balance					NIL

Ratios (in per cent)	31.03.2022	31.03.2021
Gross NPA to Gross Advances	18.07%	16.99%
Net NPA to Net Advances	8.06%	8.77%
Provision coverage ratio	60.23%	53.07%

b) Sector-wise Advances and Gross NPAs

(Amount in ₹ lakhs)

Sr. No.	Sector*	31.03.2022			31.03.2021		
		Outstanding Total Advances	Gross NPAs	Percentage of Gross NPAs to Total Advances in that sector	Outstanding Total Advances	Gross NPAs	Percentage of Gross NPAs to Total Advances in that sector
i)	Priority Sector						
a)	Agriculture and allied activities	71.81	0.95	1.32%	89.93	0.95	1.06%
b)	Advances to industries sector eligible as priority sector lending	311.94	196.77	63.08%	298.69	195.65	65.50%
c)	Services	4527.42	935.02	20.65%	5100.01	930.22	18.24%
d)	Housing Loans	636.90	39.35	6.18%	533.39	39.22	7.35%
e)	Advances to Education and other Priority sector eligible as priority sector lending	33.60	7.65	22.77%	33.34	7.65	22.95%
	Sub-total (i)	5581.67	1179.74	21.14%	6055.36	1173.69	19.38%
ii)	Non-priority Sector						
a)	Real Estate	159.25	0.00	0.00%	295.87	69.10	23.35%
b)	All Other	1891.31	199.10	10.53%	2352.02	236.05	10.04%
	Sub-total (ii)	2050.56	199.10	9.71%	2647.89	305.15	11.52%
	Total (i + ii)	7632.23	1378.84	18.07%	8703.25	1478.84	16.99%

*Banks shall also disclose in the format above, sub-sectors where the outstanding advances exceeds 10 percent of the outstanding total advances to that sector. For instance, if a bank's outstanding advances to the mining industry exceed 10 percent of the outstanding total advances to 'Industry' sector it shall disclose details of its outstanding advances to mining separately in the format above under the 'Industry' sector.

a) Fraud accounts

Banks shall make disclose details on the number and amount of frauds as well as the provisioning thereon as per template given below.

	Current year	Previous year
Number of frauds reported	1	0
Amount involved in fraud (₹lakh)	0.10	0.00
Amount of provision made for such frauds (₹ lakh)	0.00	0.00
Amount of Unamortised provision debited from 'other reserves' as at the end of the year (₹ lakh)	0.00	0.00

5. Exposures

a) Exposure to real estate sector

Category	31.03.2022	31.03.2021
i) Direct exposure		
a) Residential Mortgages –	1331.18	1244.23
– Lending fully secured by mortgages on residential property that is or will be occupied by the borrower or that is rented. Individual housing loans eligible for inclusion in priority sector advances shall be shown separately. Exposure would also include non-fund based (NFB) limits.		
b) Commercial Real Estate –	37.43	143.05
– Lending secured by mortgages on commercial real estate (office buildings, retail space, multipurpose commercial premises, multifamily residential buildings, multi tenanted commercial premises, industrial or warehouse space, hotels, land acquisition, development and construction, etc.). Exposure would also include non-fund based (NFB) limits;		–
c) Investments in Mortgage -Backed Securities (MBS) and other securitized exposures –		
i. Residential		
ii. Commercial Real Estate	0.00	0.00
ii) Indirect Exposure	0.00	0.00
Fund based and non-fund-based exposures on National Housing Bank and Housing Finance Companies.	0.00	35.15
– – – – –	– – – – –	– – – – –
Total Exposure to Real Estate Sector	1368.61	1422.43

b) Unsecured advances

(Amounts in ₹ lakhs)

Particulars	Current year	Previous Year
Total unsecured advances of the bank	503.60	694.62
Out of the above, amount of advances for which intangible securities such as charge over the rights, licenses, authority, etc. have been taken	NIL	NIL
Estimated value of such intangible securities	NA	NA

6. Concentration of deposits, advances, exposures and NPAs

a) Concentration of deposits

(Amounts in ₹ lakhs)

Particulars	Current Year	Previous Year
Total deposits of the twenty largest depositors	2158.41	2044.46
Percentage of deposits of twenty largest depositors to total deposits of the bank	12.82	12.15

b) Concentration of advances*

(Amounts in ₹ lakhs)

Particulars	Current Year	Previous Year
Total advances to the twenty largest borrowers	1763.37	1865.42
Percentage of advances to twenty largest borrowers to total advances of the bank	23.10%	21.43%

*Advances shall be computed based on credit exposure i.e. funded and non-funded limits including derivative exposures where applicable. The sanctioned limits or outstanding, whichever are higher, shall be reckoned. However, in the case of fully drawn term loans, where there is no scope for re-drawal of any portion of the sanctioned limit, banks may reckon the outstanding as the credit exposure

c) Concentration of exposures**

(Amounts in ₹ lakhs)

Particulars	Current Year	Previous Year
Total exposure to the twenty largest borrowers/customers	1764.03	1875.25
Percentage of exposures to the twenty largest borrowers/customers to the total exposure of the bank on borrowers/customers	23.11%	21.55%

**Exposures shall be computed as per applicable RBI regulation.

d) Concentration of NPAs

	Current Year	Previous Year
Total Exposure to the top twenty NPA accounts "	1181.85	1228.08
Percentage of exposures to the twenty largest NPA exposure to total Gross NPAs.	85.71% "	83.04%

7. Depositor Education and Awareness Fund (DEAF) with RBI

	Current Year	Previous Year
Opening balance of amounts transferred to DEAF "	69,04,715.19	"65,88,978.62
Add: Amounts transferred to DEAF during the year "	3,39,232.19	" 4,29,592.48
Less: Amounts reimbursed by DEAF towards claims "	60,494.21	" 1,13,855.91
Closing balance of amounts transferred to DEAF "	71,83,453.17	69,04,715.19

8. Disclosure of complaints - No complaints received during F.Y. 2021-22

9. Other Disclosures

a) Business ratios

Particulars	31.03.2022	31.03.2021
i) Interest Income as a percentage to Working Funds	7.24%	7.71%
ii) Non-interest income as a percentage to Working Funds	0.23%	0.73%
iii) Cost of Deposits	5.66%	5.86%
iv) Net Interest Margin	2.78	2.98
v) Operating Profit as a percentage to Working Funds	-0.25	0.72
vi) Return on Assets	-1.14	0.12
vii) Business (deposits plus advances) per employee	499.47	490.91
viii) Profit per employee	-4.27	0.48
ix) Average return on investments	6.07%	5.88%

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

b) Bancassurance business -

Sr. No.	Particulars	Current Year	Previous Year
i)	Bajaj Allianz	0.62	0.67
"	"		

c) Provisions and contingencies

Provision debited to Profit and Loss Account	Current Year	Previous Year
i) Provisions for NPI (PMC)	0.00	80.00
ii) Provision towards NPA	45.75	0.00
iii) Provision made towards Income tax	10.50	4.00
iv) Investment Depreciation Reserves	112.30	0.00

d) Payment of DICGC Insurance Premium

Sr. No.	Particulars	Current Year	Previous Year
i)	Payment of DICGC Insurance Premium	23.84	24.10
ii)	Arrears in payment of DICGC premium	NA	NA

e) Disclosure of facilities granted to directors and their relatives

	Current Year	Previous Year
Dr. Ravindra Parulekar (Loan against FDs).	11.01	0.00

For BHAGAWATHI & BHAT
CHARTERED ACCOUNTANTS
FRN 122604W

Sd/-
(Sadashiv S. Phadte)
Dy. Chief Executive Officer

Sd/-
(Pundalik V. Nayak)
Director

Sd/-
(Madhav N. Kamat)
Director

Sd/-
(Dr. R. V. Parulekar)
Chairman

CA BHAGAWATHI BHAT
PARTNER
M No 100687
UDIN: 22100687ALNVSD8839

The Citizen Co-operative Bank Limited 39th Annual Report 2021-2022

FINANCIAL POSITION AT A GLANCE SINCE 1999 -2000 TO 2020 - 2022 (Rs. " IN LAKH)

YEAR	MEMBERS	PAID-UP CAPITAL	RESERVE FUND & OTHER RESERVES	DEPOSITS	ADVANCES	INVESTMENT	PROFIT BEFORE TAX	WORKING CAPITAL	RATE OF DIVIDEND
2000	6727	55.13	144.00	1498.45	931.36	570.07	8.46	1754.28	8%
2001	7139	71.63	159.47	1892.94	1352.23	596.19	14.55	2270.43	8%
2002	7350	83.33	184.07	2448.82	1551.97	913.14	20.03	2814.91	8%
2003	7305	83.79	235.83	2441.27	1364.77	1123.14	23.91	2880.92	8%
2004	7157	84.27	291.87	2735.96	1361.16	1489.90	43.79	3252.54	12%
2005	7278	94.63	308.27	2817.82	1647.67	1300.70	12.27	3320.85	4%
2006	7453	106.95	321.17	3327.49	1935.26	1495.90	18.48	3832.96	6%
2007	7607	123.53	344.74	4064.41	2232.26	1881.03	14.27	4664.62	4%
2008	7769	145.55	359.87	4859.35	2721.16	2347.19	27.48	5542.90	-
2009	7963	167.43	391.70	6151.70	3584.83	2675.29	53.14	6947.46	8%
2010	8166	192.61	418.68	7608.87	4175.14	3370.50	31.30	8381.60	8%
2011	8601	244.57	447.17	9622.97	5169.00	4362.60	34.52	10479.22	-
2012	9015	297.58	486.53	11311.65	6391.14	4908.41	73.38	12325.69	-
2013	9356	334.85	537.81	12683.55	6967.35	5581.28	111.75	13814.16	8%
2014	9449	358.94	609.19	14338.96	7363.03	6432.96	36.42	15680.02	-
2015	9488	394.13	643.94	14755.23	7852.20	6379.35	117.33	16165.05	8%
2016	9636	431.62	732.02	16600.75	9002.64	6775.52	30.85	18044.43	-
2017	9739	451.22	777.66	18845.58	8605.68	9006.64	84.59	20425.14	-
2018	9765	467.32	1071.51	20180.20	8649.60	9562.50	-172.47	21819.12	-
2019	9860	494.63	1099.39	19722.68	9363.35	9200.02	24.69	21401.21	-
2020	9972	521.54	2162.50	17664.63	9249.99	7755.91	-166.39	20354.26	-
2021	9970	517.09	2179.61	16823.95	8703.25	7576.10	24.88	19584.09	-
2022	9926	506.44	2251.90	16841.67	7632.23	8898.11	-209.08	19537.32	-

AGEWISE CLASSIFICATION OF OVERDUES AS ON 31.03.2022

(Rs. in Lakh)

		Amount
a)	Overdues less than 1 year	13.81
b)	Overdues for 1 year upto less than 3 years	297.81
c)	Overdues for 3 years upto 5 years	63.34
d)	Overdues for more than 5 years	533.34
TOTAL		908.30

REQUEST

1. Members are requested to intimate any change in their address, nominee, etc. to the bank promptly.
2. Members who have not collected their Share Certificates are earnestly requested to collect them from the Bank at an early date.
3. Dividend unclaimed for a period of three years from the date of declaration is liable to be forfeited and credited to Reserve Fund of the Bank under Bank's Byelaw No. 46 (iv). Hence, unclaimed dividend if any, may please be encashed early.
4. Kindly introduce our bank to your friends and well-wishers and give us an opportunity to serve them as well.

RATE OF INTEREST ON DEPOSITS

Savings Bank Account		2.70% p.a.	
Current Account		0.00%	
Daily Deposit Account		2.70%	
Term Deposits	(a) Gen public Other than (b) & (c)	(b) Senior Citizen	(c) Members of staff
07 days to 29 days	2.90% p.a.	3.40% p.a.	3.40% p.a.
30 days to 90 days	3.90% p.a.	4.40% p.a.	4.40% p.a.
91 days to 180 days	3.90% p.a.	4.40% p.a.	4.40% p.a.
181 days to 364 days	4.60% p.a.	5.10% p.a.	5.10% p.a.
12 months to 24 months (Inclusive)	5.45% p.a.	5.95% p.a.	5.95% p.a.
Above 24 months to 36 months (Inclusive)	5.50% p.a.	6.00% p.a.	6.00% p.a.
Above 36 months to 60 months	5.60% p.a.	6.10% p.a.	6.10% p.a.
Above 60 months	5.65% p.a.	6.45% p.a.	6.45% p.a.

Recurring Deposits – Between 5.10% to 6.30% depending on the period of deposit.

- * Higher rates of interest on Deposits of Senior Citizens.
- * Automatic Renewal of Fixed Deposits is possible.
- * Provision for payment of interest monthly/quarterly/half-yearly or yearly according to your choice.
- * Deposits are insured under the Deposit Insurance Scheme upto Rs. 5 Lakh per depositor.
- * Demand drafts are issued on various locations of HDFC Bank Ltd.
- * Bank has extended its business hours for the benefit of members and depositors.
- * RTGS/NEFT facility, Online Tax Payment, SMS Banking facility provided.
- * All Branches are under C.B.S. Any Branch Banking facility available.
- * ATM Debit Cards are issued to customers of all Branches.

**SAFE DEPOSIT LOCKERS AND GOLD LOAN ARE AVAILABLE
AT OUR VASCO-DA-GAMA, MARGAO, PANAJI AND PONDA BRANCHES.**



Book Post

To, _____

From :

The Citizen Co-operative Bank Limited
Regd. Office : Lakshdeep Apartments.
Near Damodar Temple,
Vasco-da-Gama, Goa- 403 802.